



## A&N Lawn Service Inc. Disclaimers

Please read carefully & ask any questions concerning delivery & material

All returns purchased with a credit card will be refunded by store credit or will be subject to a 25% restocking fee.

### Out of Yard Deliveries

Curb line delivery is standard procedure. If requested to deliver past the curb line, A&N Lawn Service Inc. will not be liable for any damage to sidewalk, driveways, landscape, or property above or below ground. Consider power lines, gas lines, downspouts, irrigation/sprinkler, dog fence, water/gas shutoffs, catch basins, sewer cleanouts, etc. Turfing and/or ruts in the lawn will occur.

We may not be able to dump under tree limbs, power lines, and low hanging objects, etc.

When requesting delivery, it is understood that our drivers will use their discretion and leave at the curb line. If delivery is refused, the client will be charged delivery fee and a 25% restocking fee.

If the road is too narrow and the driver is uncomfortable navigating into a driveway, or deemed unsafe by the driver, the load will be dumped on the street side of the curb. If the driver is unable to reach the curb line safely the delivery will be returned, and the client will be charged the delivery fee and a 25% restocking fee.

Maximum onsite unloading time is 5 minutes. If the driver is forced to wait or delivery takes longer a charge of \$60.00 per hour will be applied for the truck. Client assumes responsibility for the product.

- **Trucks may leak oil/fluids – trucks use motor oil as well as hydraulic fluid and other fluids.**
- **Client understands that the time given is within a 2-hour window. (Ex. If ordered for 9 AM expect between 8 – 10 AM)**
- **Client understands that if a third-party landscape crew is hired, they must plan for a 2-hour window of the delivery arriving (example above).**
- **A&N Lawn Service Inc. is not responsible for any cost incurred for a delayed delivery**

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**Direct deliveries must be paid by check. All credit card transactions will have a 4% convenience fee.**

## For All Dyed Mulches

It is important to allow a 24 – 48 hour cure period without precipitation or irrigation. This will help prolong the color; if enough time is not given to cure you may experience washing in the color. A&N Lawn Service Inc. is not responsible for replacing washed mulch.

Wood mulches will not break down as quickly as bark mulches

Use care when spreading mulch. Keep away from stem of plant, sensitive plants, and grass. Mulch is very hot when it is first installed into the landscape and may burn living plants in the bed.

Mulch can stain hard surfaces, be sure to lay a tarp out if you are dumping onto your driveway.

All dyed brown mulches will darken over the season. If there is a concern w/ consistency, please be on site the time of loading.

Customer understands the above dyed mulch disclaimers.

## For Direct Deliveries

- When ordering triaxles of stone, mulch, sand, or soil and you plan on having them back onto your concrete or asphalt driveway expect damage. (Break, chip, crack)
- Use caution with tree branches, overhead power lines, and all other overhead obstacles. The trucks need 14 feet of clearance flat and to fully dump the bed they will need 30 feet of clearance.
- Ensure no cars are parked near the dump location, driver will charge for any time beyond the 5 minute onsite/unloading.
- There is a 5-minute unloading/on site time allotted for the drive to wait to dump, after 5 minutes a fee of \$85.00 per hour will be applied for a triaxle - \$65.00 per hour for smaller trucks.
- All gravels are quarried and will have a percentage of sand.
- Material may differ from the product viewed in the yard. A&N Lawn Service Inc. will not view the material before delivery. You are accepting material with all this in mind.
- **If the truck is unable to get to the location, customer will pay for the load to be brought to premium and delivered in smaller quantities from the yard. Additional delivery and material fees and costs will apply.**

**\*There is a 4% convenience fee for credit cards on direct deliveries.\***

**I have read and understand the above disclaimers and agree to have my delivery completed**

**Sign:** \_\_\_\_\_

**Print:** \_\_\_\_\_